

Website Privacy Policy

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Introduction

Fran Watson Elite Solutions ("us", "we", or "our") operates www.fwelitesolutions.com.au (the "Site"). This document informs you of our policies regarding the collection, use, and disclosure of Personal Information we receive from users of the Site.

We use your Personal Information only for providing and improving the Site. By using the Site, you agree to the collection and use of information in accordance with this policy.

Terms

1. Information Collection and Use

While using our Site, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information may include, but is not limited to your name, email address, postal address, and phone number ("Personal Information").

We may use your personal information for the following purposes:

- To personalise your user experience
- To improve our website
- To send periodic emails
- To respond to inquiries or customer service requests
- To process transactions



2. Log Data

Like many site operators, we collect information that your browser sends whenever you visit our Site ("Log Data"). This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our Site that you visit, the time and date of your visit, the time spent on those pages, and other statistics.

3. Cookies

Cookies are files with small amounts of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your computer's hard drive.

Like many sites, we use "cookies" to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Site.

4. Communications

We may use your Personal Information to contact you with newsletters, marketing or promotional materials, and other information that may be of interest to you. You may opt-out of receiving any, or all, of these communications from us by following the unsubscribe link or instructions provided in any email we send.

5. Data Security

The security of your Personal Information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

6. Disclosure of Personal Information

We may disclose your personal information in the following circumstances:

- 1. **Consent**: We may disclose your personal information if you have given us your explicit consent to do so.
- 2. **Service Providers:** We may disclose your personal information to third party service providers who perform services on our behalf, such as payment processing, data storage, and website hosting. These service providers will only have access to the personal information necessary to perform their services and will be contractually obligated to protect your personal information in accordance with our privacy policy.
- 3. **Legal Requirements:** We may disclose your personal information if required to do so by law or in response to a court order, subpoena, or other legal process.
- 4. **Safety or Fraud Prevention:** We may disclose your personal information to protect the safety and security of our users, employees, or property, or to prevent fraud or illegal activities.
- 5. **Business Transactions:** We may disclose your personal information as part of a business transaction, such as a merger, acquisition, or sale of assets. In such cases, we will ensure that the recipient of your personal information is bound by confidentiality obligations and agrees to protect your personal information in accordance with our privacy policy.
- 6. **Aggregate or Anonymous Information:** We may disclose aggregate or anonymous information about our users for marketing, advertising, research, or other purposes.

Please note that we do not sell or rent your personal information to third parties.



7. Third Party Links

The Site may contain links to third party websites that are not affiliated with us. We are not responsible for the privacy practices or content of these third-party websites.

8. Children's Online Privacy Protection Act (COPPA)

The Site does not knowingly collect personal information from children under the age of 13. If you are a parent or guardian and believe that your child has provided us with personal information, please contact us immediately.

9. Changes to this Policy

The Site may update this privacy policy from time to time. We will notify you of any changes by posting the new policy on our website.

10. Agreement

By using this website, you acknowledge and agree to the terms as outlined in this policy.

11. Contact

If you have any questions or concerns about this privacy policy, please contact us at admin@fwelitesolutions.com.au